Full Installation Instructions for Existing, New and Trial Users

- 1. Go to your internet browser and go to www.pricetagpro.com
- 2. At the Price Tag Pro home page, click on <u>Program Downloads</u> to the left, under PRICE TAG PRO SOFTWARE



3. Click on the "PTPRetailManager2R13.exe" to begin download, under Full Installation Program for Existing, New and Trial Users.



- 4. Once downloaded, your computer will ask if you want the following program to make changes to your computer, and you will click 'Yes'.
- 5. You will then be asked where you want to place the Price tag Pro setup files, where you will need to set a Destination Directory. The Destination Directory is usually automatically set. In case it's not, the Destination is C:\PriceTagPro-Install. When your destination is set, click Next.

| Select Temporary Path |
|---|
| |
| Where do you want to place the Price tag Pro setup files? Destination Directory |
| C:\PriceTagPro-Instal |
| Required: 109170 K Available: 11461352 K |
| |
| |
| |
| Next > Exit |

6. You will be brought to the PTP Retail Manager Installation Wizard. Read the text in the wizard, and then click Next.



7. You will then see the license agreement window. Read through the license agreement and then select 'I accept the license agreement'. After accepting, click Next.

| 對 PTP Retail Manager Setup |
|--|
| License Agreement You must agree with the license agreement below to proceed. |
| Export Control Obligations: You will not export or re-export any Licensed Software in violation of any law, regulation, order or other governmental requirement (including, without limitation, the U.S. Export Administration Act, regulations of the Department of Commerce and other export controls of the U.S.). You shall, at your own expense, promptly obtain and arrange for the maintenance of all non-U.S.A. government approvals, if any, and comply with all applicable local laws and regulations as may be necessary for performance under this Agreement. |
| I accept the license agreement I do not accept the license agreement |
| Reset < Back Next > Cancel |

8. You will then be prompted to select a Retail Manager Edition. You will be presented with four options, but the standard used amongst most customers is the first in the list, which is in bold, titled PTP Retail Manager. Select the PTP Retail Manager option, and then click Next.

| ſ | 밝 PTP Retail Manager Setup | |
|---|--|--------------|
| | Select Retail Manager Edition The following editions of Retail Manager may be installed. | |
| | Please Select one of the following editions. | |
| | ● PTP Retail Manager™ ○ Retail Manager™ for Electrolux™ ○ Retail Manager™ for Furniture First ○ Retail Manager™ for Canada™ | |
| | Wise Installation Wizar | ext > Cancel |

9. You will be prompted to select a destination folder where the application will be installed. The default destination folder is C:\Program Files (x86)\PricetagPro\ which should automatically show up. It is recommended to keep this folder as the destination for installation. Click Next.



10. The Select Features window will appear. Databases is the default for first time installation. Select Databases, then click Next.

| PTP Retail Manager Setup | |
|---|---|
| Select Features Please select which features you would like to | o install. |
| Client Databases Trandsource Tags | Feature Description: Supporting Databases for Price tag Pro. Only one installation is required(recommended) per network. This feature will be installed on the local hard drive. This feature requires 171MB on your hard drive. |
| | Browse |
| Disk Cost Reset | < Back Next > Cancel |

11. You will see the Ready to Install window. If you're satisfied with your previous selections, click 'Next' to install Price tag Pro.

| 📸 РТ | P Retail Manager Setup | |
|------|--|--------------|
| Rea | dy to Install the Application | |
| d | dk Next to begin installation. | -3- |
| | Click the Back button to reenter the installation information or click Car the wizard. | ncel to exit |
| | | |
| | | |
| | | |
| | < Back Next > | Cancel |

12. Wait while the system updates.



13. You will reach a window that says PTP Retail Manager has been successfully installed. Click Finish to complete installation.

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| |
| Cancel |
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- 14. Once Installed, Microsoft Vista, Windows 7 and Windows 8 users must set compatibility settings. Follow these instructions to set the correct compatibility settings.
 - a. On your desktop, right click on "PTP Retail Manager" shortcut.
 - b. Select the "Compatibility" tab on the top right
 - c. For compatibility mode, mark the checkbox and select "Windows XP (Service Pack 2)"
 - d. Under Privilege Level, check "Run this program as an administrator"
 - e. Press the Apply button
 - f. Press "Show Settings for all users" and repeat the process.
 - g. Press the Apply button

| Security | Details | Previous Versions | |
|---|---|--|---|
| General | Shortcut | Compatibility | |
| you have probler n earlier version o atches that earlie Compatibility mod | ns with this program ar f Windows, select the r version. Se | nd it worked correctly on compatibility mode that | PTP Properties |
| Run this pro | gram in compatibility m | ode for: | Compatibility for all under |
| Windows XP (| Service Pack 2) | - | |
| Settings Run in 256 Run in 640: Disable visu Disable des Disable des Disable des Vivilege Level Run this pro Show setting | colors x 480 screen resolution al themes ktop composition lay scaling on high DF gram as an administrat ngs for all users | n 1 settings tor | A four the production of Windows, select the compatibility mode that matches that earlier version. Compatibility mode Run this program in compatibility mode for: Windows XP (Service Pack 2) Settings Run in 256 colors Run in 640 x 480 screen resolution Disable visual themes Disable desktop composition Disable desktop composition Disable desktop scaling on high DPI settings |
| | ОК | Cancel Apply | Privilege Level |
| | | | |

15. After installation is complete and your compatibility settings are set, you can sign in to Price tag Pro by double clicking on the PTP Retail Manager icon on your desktop and typing 'admin' into Login, and 'admin' into Password. After logging in, contact Price tag Pro at 866-707-1900 to receive your registration key.